

Progress against key workstreams
Period One 2023/24: 1 April – 31 July 2023

Ref:	Workstream	Progress Period One (1 April – 31 July 2023)
1.	<p>Air Quality Assess and implement requirements for meeting new air quality statutory obligations following the introduction of the Environment Act 2021</p>	<ul style="list-style-type: none"> • The Air Quality Team is making checks on retail units and restaurants to ensure compliance with the new PM2.5 regulations (PM Pollutant in Micrometres).
2.	<p>Port Health/HARC Influence, prepare for and adapt to embed a new Border Operating Model for import Controls at the end of 2023, by influencing policy and guidance, and designing resilient services that are flexible and dynamic to changing risks.</p>	<ul style="list-style-type: none"> • Port Health/HARC have had strong engagement with Defra (Department for Environment, Food and Rural Affairs), with one Manager already seconded part-time to assist with the implementation of the new food and feed border regime. In addition, an Assistant Director will be seconded to Defra for two days per week to assist with live animal import design. • A mobilisation team is being set up to design and deliver the upscaling of resources to meet Border Target Operating Model changes.
3.	<p>Port Health Review the Port Health accommodation along the Thames to ensure that it is cost effective and meets future service demands.</p>	<ul style="list-style-type: none"> • Port Health are working with City Surveyors to instruct a commercial estate agent on a retainer basis to keep a watching brief on opportunities which may provide a long term sustainable base west of the Thames Barrier. • Leases on Tilbury and London Gateway are being kept under review. • A new lease (15 years) has been signed for Denton River Station.
4.	<p>Public Protection Teams will continue to assess and adapt services in reaction to the Nighttime Economy and Anti-Social Behaviour.</p>	<ul style="list-style-type: none"> • Public Protection are actively involved in the Anti-Social Behaviour (ABS) Strategic Group. • Officers Chair the Licensing Liaison Partnership and weekly Night Time Economy (NTE) Group which are utilising intelligence and data to direct services and deployments.
5.	<p>Licensing Service Develop a long term (10 year) strategy for the City of London on AI Fresco Dining for the City's Streets.</p>	<ul style="list-style-type: none"> • The temporary Business and Planning Act has been extended to September 2024. • The AI-Fresco Policy has been refreshed: the draft policy was agreed by the Planning and Transportation Committee in August 2023 and is now live.

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6.	<p>Public Protection Implement and embed the new Planning and Regulatory Services casework management system (CMS) to provide a modern and intelligent way of working for the future.</p>	<ul style="list-style-type: none"> • IDOX, the new casework management system, is now live, and teams are utilising and testing the reporting functions. • The initial phase of the project involves undergoing assessment of the current position to identify issues and generate viable options for a future digital offering.
7.	<p>Cemetery and Crematorium Monitor funeral trends and adapt to provide a variety of options relevant to the needs and preferences of customers.</p>	<ul style="list-style-type: none"> • The Team is looking at options for burial provision to give a more balanced offer of type and location of graves. • Consideration will be given to a restructure of the cremation offer, such as service times/length and post cremation memorialisation.
8.	<p>Cleansing Service Embed the Climate Action Strategy and Climate Resilience mitigations into resource planning and decision making - balance reduction of energy use against cost of investment to achieve savings. Identify appropriate vehicles and equipment savings, building retrofits etc.</p>	<ul style="list-style-type: none"> • Officers are working closely with the Climate Resilience Team to develop a Climate Adaptation Action Plan for the City Operations Division. • A Waste Strategy and Biodiversity Manager is now in place to develop the Circular Economy Strategy as well as working closely with the Climate Action Team.
9.	<p>Cleansing Service Develop a combined services strategy for the Cleansing and City Gardens teams, outlining service standards and public engagement plans.</p>	<ul style="list-style-type: none"> • A planning workshop has been held and the Services Strategy is under development.
10.	<p>Cleansing Service Support the drafting of a revised Corporate Transport Policy.</p>	<ul style="list-style-type: none"> • This revised policy has been produced by the Town Clerk's Health and Safety Team with Cleansing officers providing expert support. • The Policy has been approved by the Health and Safety Committee and will be presented to the Executive Leadership Board on 18 October 2023, and to Corporate Services Committee in November.

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11.	Cleansing Service Deliver the Biodiversity Action Plan.	<ul style="list-style-type: none">• A Waste Strategy and Biodiversity Manager is now in post and is reestablishing the Biodiversity Action Plan working group to drive forward the Action Plan and monitor progress.
12.	Cleansing Service Develop a strategic approach for the future of Walbrook Wharf and how this will affect service delivery and contracts.	<ul style="list-style-type: none">• A project board has been established and is progressing several workstreams, including a Waste Strategy and feasibility studies.• A soft market testing exercise is planned for October 2023.